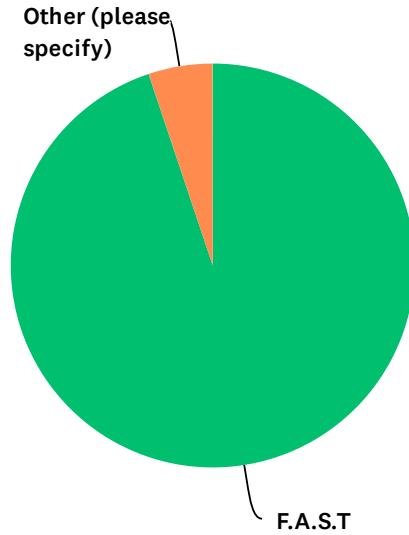


# Q1 Which of the following service providers are you receiving support from?

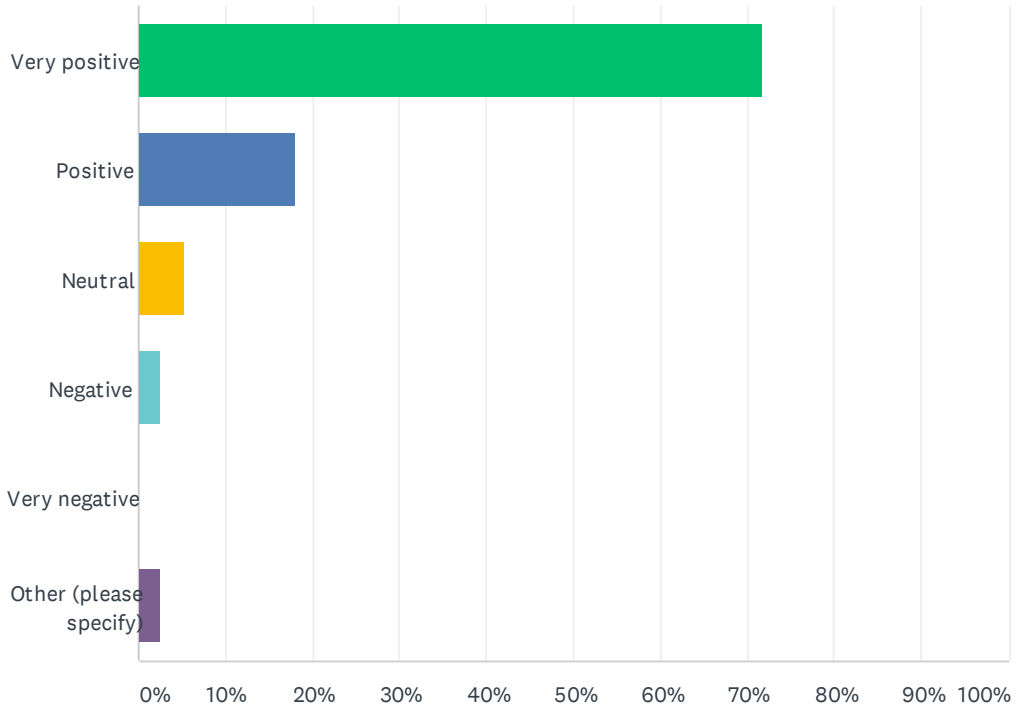
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
F.A.S.T	94.87%	37
The LOFT	0.00%	0
Sankalpa	0.00%	0
Voyages programme	0.00%	0
Other (please specify)	5.13%	2
<b>TOTAL</b>		<b>39</b>

## Q2 How would you rate your overall experience when you were first looking for support with this service ?

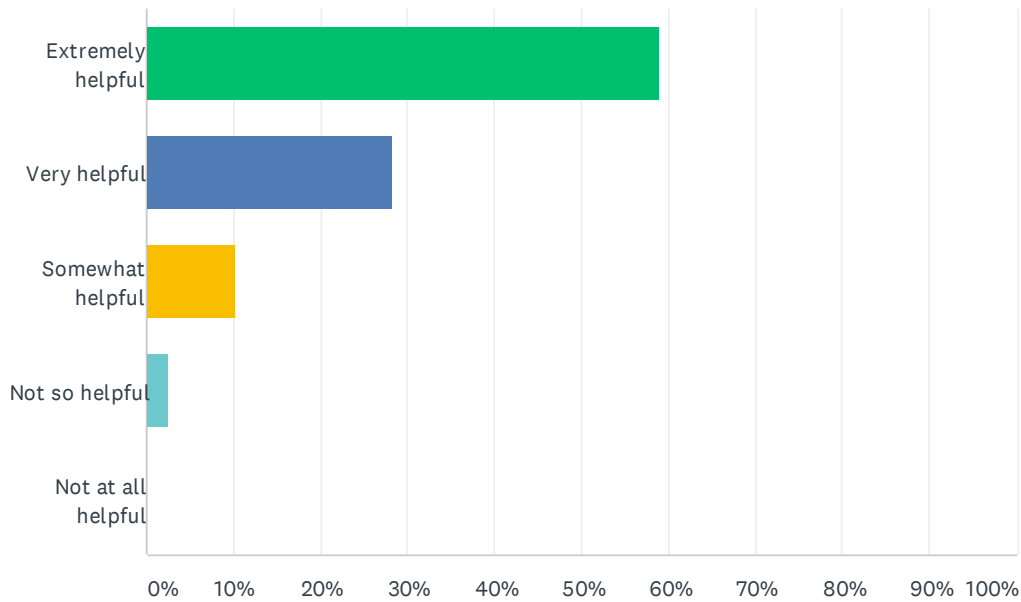
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very positive	71.79%	28
Positive	17.95%	7
Neutral	5.13%	2
Negative	2.56%	1
Very negative	0.00%	0
Other (please specify)	2.56%	1
<b>TOTAL</b>		<b>39</b>

### Q3 How have you found the level of support offered by this service since the face to face restrictions have been in place?

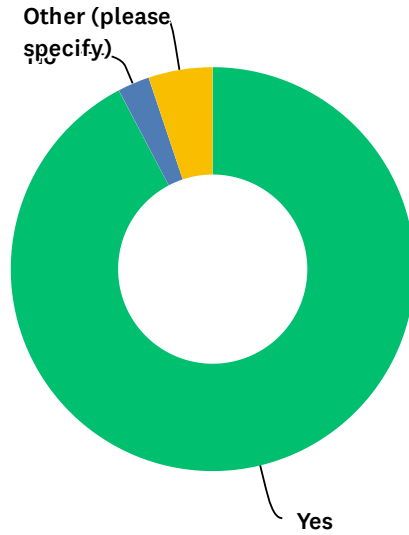
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely helpful	58.97%	23
Very helpful	28.21%	11
Somewhat helpful	10.26%	4
Not so helpful	2.56%	1
Not at all helpful	0.00%	0
<b>TOTAL</b>		<b>39</b>

# Q4 Do you have recovery goals that this service will be able to help you achieve?

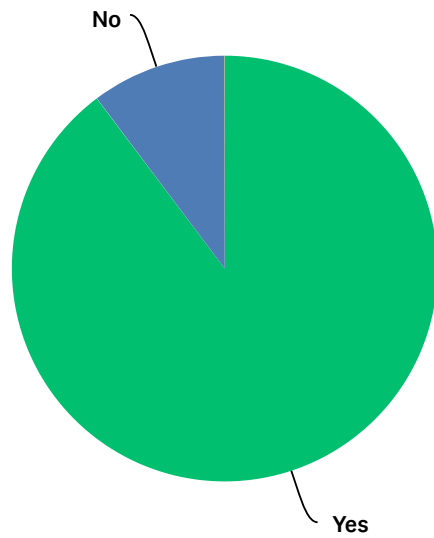
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	92.31%	36
No	2.56%	1
Other (please specify)	5.13%	2
TOTAL		39

## Q5 Have the staff in this service helped you set those goals?

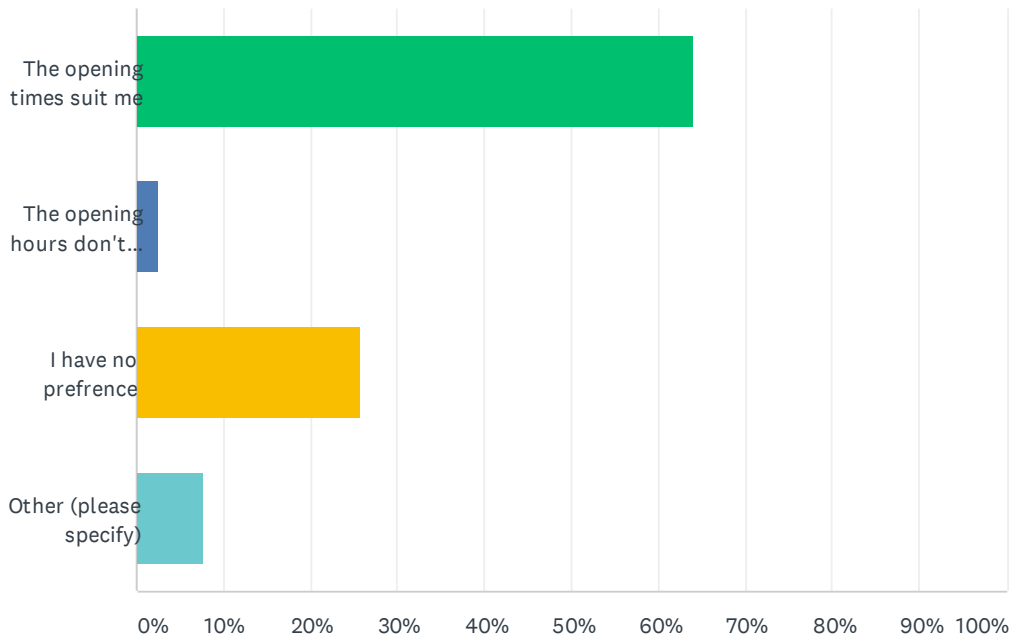
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	89.74%	35
No	10.26%	4
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>39</b>

## Q6 How do you find the opening hours this service currently operates? Do they meet your requirements?

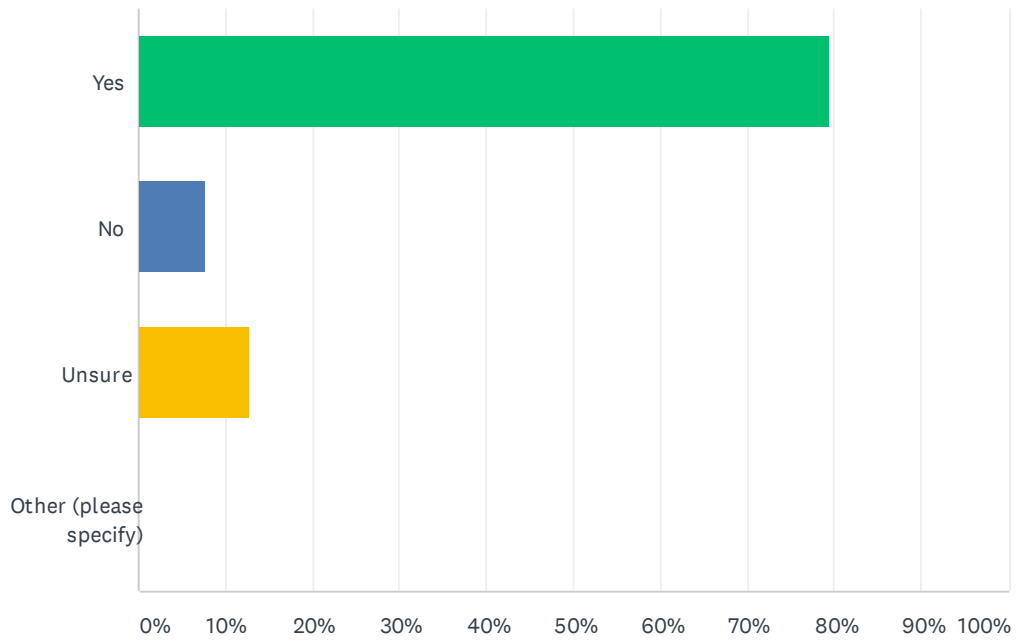
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
The opening times suit me	64.10%	25
The opening hours don't suit me	2.56%	1
I have no preference	25.64%	10
Other (please specify)	7.69%	3
<b>TOTAL</b>		<b>39</b>

### Q7 If you were dissatisfied with any part of the service ,would you feel comfortable saying so?

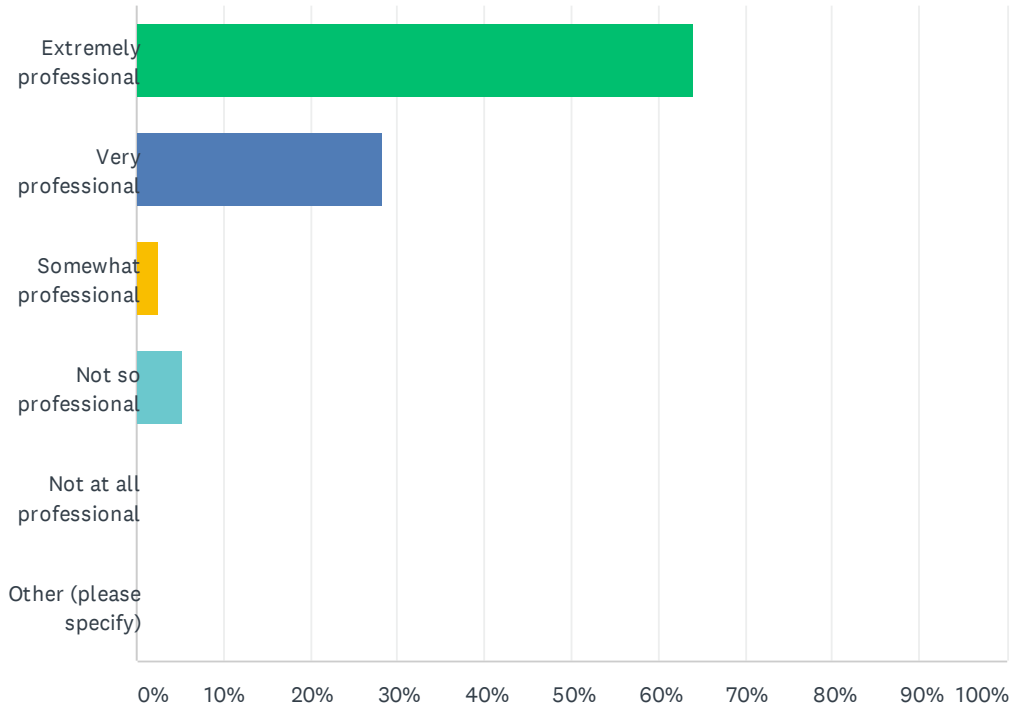
Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	79.49%	31
No	7.69%	3
Unsure	12.82%	5
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>39</b>

## Q8 How would you rate the level of support given by the staff?

Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely professional	64.10%	25
Very professional	28.21%	11
Somewhat professional	2.56%	1
Not so professional	5.13%	2
Not at all professional	0.00%	0
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>39</b>

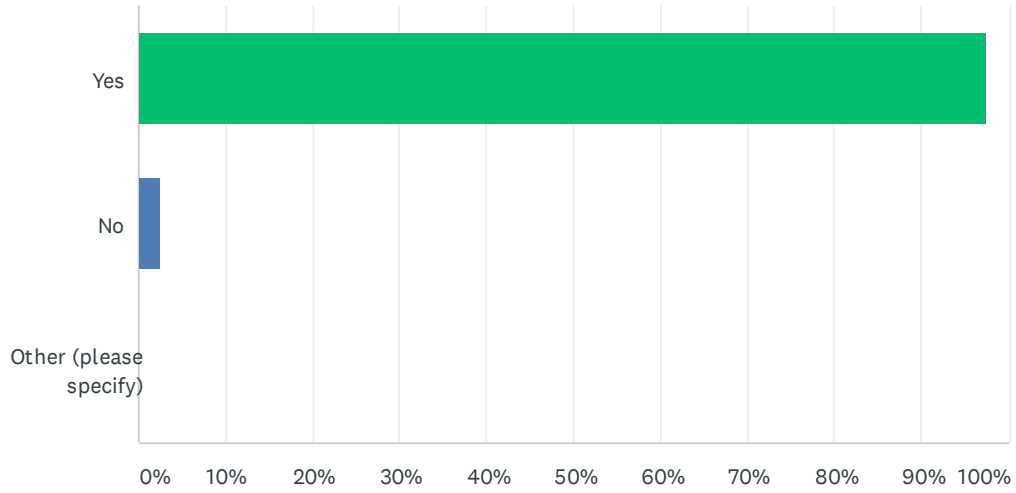


**Q9 If we could make some improvements to the service , what would you like us to focus on?**

Answered: 39 Skipped: 0

## Q10 Would you recommend this service to others?

Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.44%	38
No	2.56%	1
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>39</b>

## Q11 Any further comments?

Answered: 39 Skipped: 0